



Broker Onboarding/Certification with Essence Is Easy

3 Simple Steps

1 Contact your preferred Essence agency upline.

If you don't have a preferred upline, call our Producer Support team at 1-877-259-8657.

2 Watch for an email from producersupport@lumeris.com.

3 Log in and begin onboarding!

No need to enter your producer details annually, we securely store your information for you. Please review and save your details on the Producer Portal.

Training

- We only require your AHIP Certificate and **one testing module** (less than 25 minutes).
- Contact your upline or Producer Support for virtual training dates and times.

Contracts

Our contracts are updated annually, giving you line of sight on important changes. Just read, sign electronically and complete onboarding.

Next Steps

- New producers will receive portal account access in an email from producersupport@lumeris.com.
- Returning brokers or brokers with existing accounts won't receive recertification emails. You can manually navigate to the portal, log in and follow the same process as new producers.

For more information visit:

EssenceHealthcare.com/Producer-Recruitment

1-877-259-8657 • producersupport@lumeris.com

Producer Support is available Monday through Friday, 8 a.m. to 6 p.m., Central Time.

During AEP we're also available Saturday, 8 a.m. to 1 p.m. Central Time.